

# **Product Management Training Program Strategic Product Management Certified (SPMC)**TM

## **Course Overview**

This training program is designed to provide a comprehensive understanding of product management. Through six modules, participants will learn the essential skills and knowledge needed to excel in product management roles. The course covers the entire product lifecycle, from ideation to launch and beyond.

# **Module 1: Introduction to Product Management**

## **Objectives:**

- Understand the role of a product manager
- Overview of the product management lifecycle
- Key skills and attributes of successful product managers

#### **Content:**

#### 1. What is Product Management?

- Definition and scope
- o Importance of product management in businesses

## 2. The Role of a Product Manager

- Responsibilities and daily tasks
- o Interactions with other departments (e.g., engineering, marketing, sales)

#### 3. Overview of the Product Lifecvcle

 Stages of product development: ideation, design, development, launch, and growth

### 4. Key Skills for Product Managers

- o Communication
- Analytical thinking
- Strategic planning
- Leadership

## **Module 2: Market Research and Product Ideation**

## **Objectives:**

- Conduct effective market research
- Generate and evaluate product ideas
- Understand customer needs and pain points

#### **Content:**

#### 1. Introduction to Market Research

- o Types of market research (qualitative and quantitative)
- o Tools and techniques for market research

## 2. Customer Needs and Pain Points

- Identifying target customers
- Conducting customer interviews and surveys

## 3. Competitive Analysis

- o Analyzing competitors' products and strategies
- o Identifying market gaps and opportunities

## 4. Brainstorming and Ideation Techniques

- o Techniques for generating product ideas (e.g., brainstorming, mind mapping)
- o Evaluating and prioritizing ideas

## 5. Creating a Product Vision and Mission

- o Defining the product vision
- Crafting a compelling mission statement

# **Module 3: Product Planning and Roadmapping**

## **Objectives:**

- Develop a product roadmap
- Prioritize features and initiatives
- Create a product strategy

#### **Content:**

## 1. Introduction to Product Roadmapping

- Purpose and benefits of a product roadmap
- Key components of a product roadmap

## 2. Prioritization Techniques

- o Methods for prioritizing features (e.g., MoSCoW, Kano model)
- o Balancing short-term and long-term goals

## 3. Creating a Product Roadmap

- Steps to build a roadmap
- Aligning the roadmap with business objectives

## 4. Developing a Product Strategy

- Defining product goals and metrics
- Strategic planning and execution

## 5. Communicating the Roadmap

- Presenting the roadmap to stakeholders
- o Gaining buy-in and support

# **Module 4: Product Development and Design**

## **Objectives:**

- Understand the product development process
- Collaborate with cross-functional teams
- Implement design thinking principles

## **Content:**

## 1. Product Development Process

- o Stages of product development (concept, design, development, testing, launch)
- o Agile vs. Waterfall methodologies

## 2. Cross-Functional Collaboration

- o Working with engineering, design, and marketing teams
- o Effective communication and collaboration techniques

#### 3. **Design Thinking**

- Principles of design thinking
- o Applying design thinking to product development

## 4. Prototyping and Testing

- Creating prototypes and MVPs
- Conducting user testing and feedback sessions

#### 5. Iterative Development

- o Continuous improvement and iteration
- Managing changes and updates

## **Module 5: Product Launch and Marketing**

## **Objectives:**

- Plan and execute a successful product launch
- Develop a marketing strategy
- Measure and analyze launch performance

#### **Content:**

## 1. Product Launch Planning

o Creating a launch plan and timeline

o Coordinating with marketing, sales, and customer support teams

## 2. Go-to-Market Strategy

- Developing a go-to-market strategy
- o Identifying target markets and channels

## 3. Marketing and Promotion

- Crafting compelling marketing messages
- Utilizing digital marketing tools and techniques

#### 4. Sales Enablement

- o Equipping the sales team with the necessary tools and information
- o Creating sales collateral and training materials

## 5. Measuring Launch Success

- o Key performance indicators (KPIs) for product launch
- Analyzing launch data and metrics

# **Module 6: Product Management and Growth**

## **Objectives:**

- Manage a product post-launch
- Implement growth strategies
- Ensure long-term product success

#### **Content:**

#### 1. Post-Launch Management

- Monitoring product performance
- Addressing customer feedback and issues

## 2. Product Metrics and Analytics

- o Key metrics for product success (e.g., user engagement, retention, revenue)
- Using analytics tools to track performance

#### 3. Growth Hacking

- Techniques for driving product growth
- Experimentation and A/B testing

## 4. Customer Retention Strategies

- Building customer loyalty and retention
- o Enhancing user experience and satisfaction

## 5. Product Lifecycle Management

- Managing product updates and enhancements
- Planning for product end-of-life